

351 Transcription, LLC

351 Executive Pkwy., L-5
Rockford, IL 61107
(815) 226-8411

April 23, 2007

Mr. Tim Ancona
Ticomix
5642 North Second Street
Rockford, IL 61111

Dear Tim:

I just wanted you to know how pleased we were with the service rendered to 351 Transcription by Aaron Roby. When he came to our office, he didn't waste any time and got right down to the job at hand. He was always here at the times he stated he would be here. If he wasn't here, he returned our phone calls in a very timely fashion. As he was installing our new computers, he always answered our many, many, many questions in a professional manner. There was no question he was not able to answer for us. He stayed here each day until the job was done.

We just wanted to let you know how satisfied and happy we are with the service that Aaron rendered to our company.

Sincerely,



Ginni Salisbury, Office Manager
351 Transcription