



RBC
Dain Rauscher

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Tim Ancona
Ticomix
5642 N. Second St.
Loves Park, IL 61111

Dear Tim,

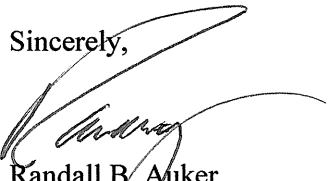
It is not very often in this age that one has the good fortune of working with a "true professional" – a person who is dependable, does what he says, goes beyond the call, and who is passionate about what he does. I have had the delight of working with that type of person with your firm, namely Rich Ackerman.

He is incredibly detailed, and determined to do the job the "right way". He will work extra when the customer needs it.

I also know we live in an age when people do not show their appreciation when it is deserved, which is why I decided to be different this time.

I have already referred Rich, Goldmine, and Ticomix to a good friend who owns six companies and needs help. I would confidently refer Rich to anyone.

Sincerely,


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