



Commodity Logistics, Inc.™

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Mr. Tim Ancona  
Ticomix, Inc.  
5642 N. 2nd Street  
Loves Park, IL 61111

Dear Tim:

I am writing to let you know how much I appreciate Rich Ackerman's help with Commodity Logistics' implementation and use of Goldmine.

Recently, Rich visited Commodity Logistics to provide user training to me. I found Rich's knowledge of the product and his software training skills to be exemplary. I also very much appreciate Rich's help whenever I've had a quick question about a specific Goldmine feature – he's always prompt in returning my call and quick to provide me with an answer or solution.

Due to Rich's help, our business development team has progressed from merely owning Goldmine and not really knowing how to use it to its fullest potential, to having all business development representatives actively using Goldmine and touting its benefits. Our Vice President of Sales is thrilled!

Warm regards,

Holly Stapleton  
Marketing Manager

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