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- J. WEISKOPF OBSERVATORY
- NATURAL HISTORY MUSEUM
- HERITAGE FARM MUSEUM
- PRAIRIEVIEW GOLF COURSE
- STONE QUARRY RECREATION PARK

PRESERVATION • EDUCATION • RECREATION

BYRON FOREST PRESERVE DISTRICT

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February 11, 2005

Tim Ancona
Ticomix, Inc.
5642 N. Second St.
Loves Park IL 61111

Dear Tim,

I just wanted to commend you and your staff for your hard work.

Jeff Pringey has been our technician recently. Jeff is a great person with impressive knowledge and skill. He is very diligent and stays focused on our issues/problems. He is very professional. He is also very friendly which creates a comfortable working environment.

Jeff gets along well with all of our staff which is very important. As you know, computer problems can cause frustration among staff but Jeff has always demonstrated patience and understanding with our staff.

Since we have been your client, I feel that we have made tremendous progress in our computer situation here at the Forest Preserve. From our office move in 2003 to last year's project of installing the wireless system connecting our entire site. Your staff has always been extremely hard-working and accommodating.

Your staff is always willing to go beyond what is expected of them to "get the job done" and it is also important to them that it is done right. That is a work ethic that is sometimes hard to find these days.

I just wanted to reinforce what you probably already know. And that is, Jeff P., Aaron, Shawn, Rachel, and Dave C. are wonderful assets to your company.

Sincerely,

Michelle Y. Lipps
Administrative Services Coordinator